



Recipient Rights Information

North Country Community Mental Health Services is committed to the protection and support of every person's individual rights.

The NCCMH Office of Recipient Rights is:

Recipient Rights Officer

KIM RAPPLEYEA

Office: (231) 439-1268

Cell: (231) 881-4179

Recipient Rights Specialist

BRANDY MARVIN

Office: (231) 439-1227

Cell: (231) 838-3246

Toll Free: 800-281-0481 (TTY: Dial 711)

Fax: (231) 439-8752

North Country CMH, Recipient Rights Office

1420 Plaza Drive, Petoskey, MI 49770

Please contact the Rights Office if you have questions about the rights of persons receiving mental health services in Michigan, or wish to report a potential recipient rights violation. Business hours are Monday through Friday 8:30 a.m. – 5 p.m. A confidential voice-mail system is available when the office is not staffed. The Rights Officer is available at all times by cell phone for emergent needs.

If you wish to file an official rights complaint, forms can be found at all CMH contracted service sites or online at <http://www.michigan.gov/mdch> . Complaint forms may be mailed or faxed directly to the Rights Office.

North Country Community Mental Health Services adheres to a policy of non-retaliation in connection with the filing of rights complaints pursuant to the Michigan Mental Health Code and the Whistleblower's Protection Act. This agency is committed to the fair resolution of all rights complaint matters.