



NORTH COUNTRY COMMUNITY MENTAL HEALTH AUTHORITY

PROVIDER MEETING MINUTES

Tuesday, August 2, 2020

IN PERSON & 'TEAMS' VIRTUAL MEETING

PROVIDERS REPRESENTED THROUGH TEAMS:

Alternative Services, Inc; Bedford Specialized Care, Inc.; Bedford Transitional Living, LLC; Bergmann Center LLC; Community Homes; Case Management of Michigan, Inc.; Crisis Center, Inc., d.b.a. Listening Ear; Crossroads Industries, Inc.; Grand Traverse Industries, Inc.; Guardiantrac, LLC dba GT Independence; Kucharek AFC; NorthArrow ABA LLC; Northern Family Interventions Services, Inc.; Rapid River AFC; RISE Center for Autism, LLC; Spectrum Community Services, Summertree Residential Center, Inc.; Straits Area Services, Inc.;

NCCMH STAFF:

Brian Babbitt; Lani Laporte; Cynthia Crumbaugh; Michael Wolf; Kim Rappleyea; Linda Kleiber; Ann Friend; Brandy Marvin; Emily Meeder-Ramirez; Pam Krasinski-Wespiser; David Hornibrook

WELCOME AND ANNOUNCEMENTS - LANI LAPORTE, NCCMH CONTRACT MANAGER

Lani greeted all the guests and then went over the announcements & the agenda. Please see Attachment A to review announcements. Then Lani introduced Brian Babbitt and congratulated him on his new position as CEO of NCCMH.

NCCMH STAFF CHANGES & ADVOCACY - BRIAN BABBITT, NCCMH CHIEF EXECUTIVE OFFICER

As new CEO, Brian introduced two new positions:

Kim Rappleyea is the incoming Chief Operating Officer & Ann Friend is the new Finance

Director

Brian then went over Legislative Updates:

Continual update on legislation bills 597 & 598 – There is not a lot of activity due to summer recess.

The state passed the budget and a couple of items refer to Mental Health.

The \$2.35 Direct Pay went through. Details are yet to come.

#988 – the Mental Health Hotline is now active.

INTRODUCTION TO GRAND TRAVERSE INDUSTRIES – Micah Haven, Program Director & Danielle O'Dell, Mancelona Branch Manager. Attachment – B

Micah introduced GTI and their main focus. He then went over GTI's day programming and how they reach their clients. He also discussed some of the challenges they have worked through, such as staffing shortages. The heart of their program is 'Community Integration'.

IMPART ALLIANCE: Dr. Clare Luz, Director, Progress Report on the DCW Advocacy Agenda: NORTHERN COMMUNITY MEDIATION.

Dr. Clare Luz provided a brief overview of some of what is happening at the state level in terms of advocacy on behalf of Direct Care Workers. She also addressed the severe shortage of Direct Care Workers and stats for the need for Direct Care Workers in Michigan. Michigan needs a sufficient and stable supply of Direct Care Workers.

Lani encouraged everyone to sign up for Impart Alliance. Impart Alliance provides a lot of information and advocacy alerts.

Dr. Margaret- requested the statistics and references. Dr. Clare Luz will mail the information to the attendees.

INTRODUCTION TO CROSSROADS INDUSTRIES – Fran Damoth Bigelow & Carrie Timms - Co-Executive Directors

They played a short video to introduce their company. To view the video, please use the link [Crossroads Industries - Employability & Skills Training | Gaylord, MI \(crossrdsmi.org\)](https://crossroadsindustries.com) . Fran and Carrie were excited to announce that Crossroads is celebrating their 50th anniversary. They also talked about Studio45 and Art that is Available.

NORTHERN COMMUNITY MEDIATION: Dr. Jane Millar - Intro to Services

Attachment D - Information on Mediation coverage in Michigan

Dr. Jane Millar gave an overview of Northern Community Mediation. It provides affordable and often free mediation services. Then she closed with sharing a story of the success of Mediation. Dr. Millar will be mailing information on mediation services available to our provider network.

INCOMPASS MICHIGAN – Todd Culver, EXECUTIVE DIRECTOR

INTRODUCTION TO OPPORTUNITIES & SERVICES

Todd started with naming some of the providers who are a part of Incompass Michigan. He then described the association, Incompass Michigan and some of the services provided.

Questions: Do you have to be a member to join the fall meetings and conferences. No, you do not have to be a member.

Lani added that we will have contact information on our website.

ANN FRIEND, NCCMH DIRECTOR OF FINANCE – Changes to NorthStar, NCCMH’s electronic health record.

There will be a letter going out very shortly that our fiscal year is coming to an end. The deadline for submittal of ALL billings and encounters will be November 4, 2022, for reimbursement requests for fiscal year 2022

Ann demonstrated the uploading of scanned documentation to NorthStar client charts. Detailed instructions will be provided as soon as possible.

Questions & Answers:

Question: Since we keep this information in NorthStar, do we have to keep charts in the homes?

Answer: **Michael Wolf** said yes.

Lani dismissed the meeting at 12:00 pm.

Please feel free to reach out to providerrelations@norcocmh.org with any questions that you may have.

ATTACHMENTS:

- A. ANNOUNCEMENTS
- B. GTI POWERPOINT
- C. NORTHERN COMMUNITY MEDIATION: DR. JANE MILLAR

**THANK YOU FOR PARTICIPATING IN OUR QUARTERLY PROVIDER MEETING.
VIRTUAL QUARTERLY PROVIDER MEETINGS WILL CONTINUE UNTIL NOTIFIED OTHERWISE.**

**NEXT QUARTERLY PROVIDER MEETING:
TUESDAY, NOVEMBER 1, 2022 VIA TEAMS 10 AM – 12 NOON**

- To be sure all of your desired staff are invited to future meetings, we kindly request that providerrelations@norcocmh.org and constantcontact.com are added to your staff email server contact lists. Please ‘whitelist’ these email senders!

- **LOCATION FOR PROVIDER MEETING PRESENTATION MATERIAL AND NOTES:** <http://www.norcocmh.org/provider-meetings/>
- If you desire to hear about a specific topic at our quarterly provider meetings, please email our Contract Manager, Lani Laporte, at llaporte@norcocmh.org or call 231-439-1297. Topics not relevant to all providers may be scheduled at a special in-person or skype meeting time outside of regular quarterly meeting times.