**Quarterly Provider Meeting: 5/7/2024**

**Welcome and Introductions:** Kim Rappleyea, Chief Operating Officer

* Katie Lorence, Contract Manager
* Amanda Cordova, Training Specialist
* Angie Balberde, Provider Network Manager returning full time Mid- May

**Announcements:**

* Coming soon!
  + Provider Survey
  + In-Person Recipient Rights Class Option
  + Provider Module in NorthStar
* 2 year cycle: Contract performance reviews, recredentialing, and renewals
* Non-Licensed Settings/CLS- Documentation availability for case holder review

**Finance Department:** Dominique Cook, Reimbursement Supervisor

Completion of Time Studies

Importance of Monitoring Authorizations

**Documentation of Training:** Linda Kleiber, Safety Specialist; Kim Rappleyea COO

IPOS Training Signature Sheets- Linda

**Mental Health Awareness Activities:** Trenton Lee, Media and Communications Specialist

**NEXT MEETING:** August 6, 2024, IN PERSON at the University Center followed by a Networking luncheon provided by NCCMH.

**ARCHIVED PRESENTATION MATERIAL:** <http://www.norcocmh.org/provider-meetings/>

If you would like to hear about a specific topic at our quarterly provider meetings or wish to have staff from your program added to our invitation list, please email: [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) and let us know!