



**NORTH COUNTRY**  
COMMUNITY MENTAL HEALTH

NORTH COUNTRY COMMUNITY MENTAL HEALTH AUTHORITY

## PROVIDER MEETING AGENDA

Tuesday, November 7, 2023

'TEAMS' VIRTUAL MEETING 10 am – 11 am

9:45 am	Scrolling Announcements	
10:00	Welcome/Scrolling Announcements	Lani Laporte, NCCMH Contract Manager
	Finance Report	Ann Friend, NCCMH Chief Financial Officer Dominique Cook, NCCMH Reimbursement Supv.
	Recipient Rights	Michael Wolf, NCCMH Recipient Rights Dir.
	Provider Network	Angela Balberde, NCCMH Provider Network Mgr.
	Training	Linda Kleiber, NCCMH Safety Specialist
	Responding to Bed Bugs	Shannon Preston, NCCMH RN
	Gentle Teaching – Building a Culture of Gentleness	David Hornibrook, NCCMH Community Services Coordinator
	Questions & Answers	Open Discussion

**THANK YOU FOR PARTICIPATING IN OUR QUARTERLY PROVIDER MEETING.**

**THE NEXT FULL LENGTH PROVIDER MEETING WILL BE**

**TUESDAY, FEBRUARY 6, 2024 10 AM -12 NOON – VIRTUAL ONLY**

- To be sure all of your desired staff are invited to future meetings, we kindly request that [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) and [constantcontact.com](http://constantcontact.com) are added to your staff email server contact lists. Please 'whitelist' these email senders!
- **LOCATION FOR PROVIDER MEETING PRESENTATION MATERIAL AND NOTES:** <http://www.norcocmh.org/provider-meetings/>
- If you desire to hear about a specific topic at our quarterly provider meetings, please email [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org)  
Topics not relevant to all providers may be scheduled at a special in-person or skype meeting time outside of regular quarterly meeting times.