How to Complete CPI-Nonviolent Crisis Intervention/Flex (Blended) New and Update Certification Training

The Flex/Blending course is 2 parts;

Part 1 - participants completing the online portion of the course, which introduces them to the basic concepts of *Nonviolent Crisis Intervention*® training. Students must have a Participants Workbook before you can complete Part 1 online (see below).
Please allow 2 to 3 hours for your online portion. Participants will need a comfortable place to complete the self-directed learning which includes options to pause and review throughout.
What are the technical requirements? Flex/blended online training supports most modern internet browsers.

When the online portion is completed North Country CMH will contact you via email (within 2 to 3 weeks) with dates/times to complete the instructor led skill session for skill verification.

Part 2 - participants come to the classroom portion with a foundational knowledge (key terms and definitions) already in place. They will be prepared to discuss how they can apply the models and techniques learned, and they will practice these skills in the classroom. This is also where participants learn and safely practice any applicable physical disengagement and/or holding skills for managing risk behavior.

HOW TO REGISTER:

Complete the Training Registration form (as you normally do) and email it to providertraining@norcocmh.org.

Providers please remember when registering a participant, fill out the registration form completely-site name, contact person, address, phone number (as we must mail you a Participants Workbook that you must have before you can complete Part 1 online). Please include an email address for the student to receive the training acknowledgment from CPI (Crisis Prevention Institute) and or North Country CMH.

Within 1 to 3 business days you will receive a Participants Workbook in the mail that you must have before you can complete Part 1 online and then you will receive an email from the CPI - email come from noreply@cpilearning.com "Important Information for your CPI Online Training."
Ensure that **@cpilearning.com** is on your **allow-list** or ask for it to be added to the safe sender list and allow-list in your email spam filters.

If you have any questions about registering or logging into CPI (Crisis Prevention Institute) please email providertraining@norcocmh.org or lkleiber@norcocmh.org.