

**NORTH COUNTRY**



**COMMUNITY**

**MENTAL HEALTH**

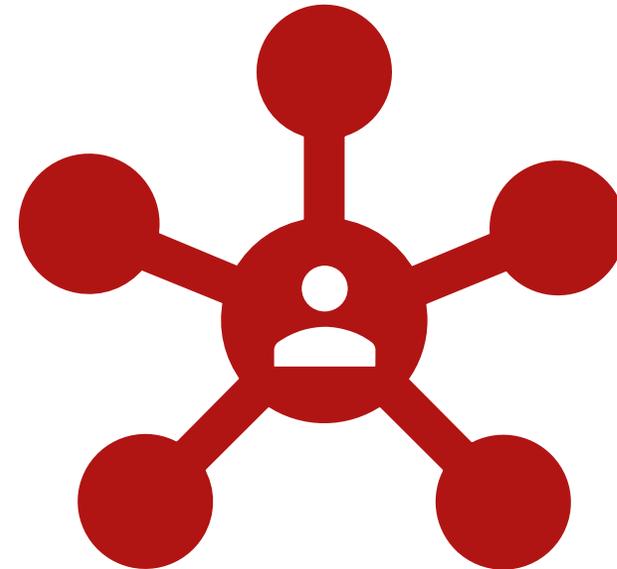
**WELCOME TO  
THE NCCMH  
PROVIDER  
NETWORK  
MEETING**

TUESDAY, FEBRUARY 7, 2023

# IMPORTANT MEETING NOTICE:

**NCCMH'S PROVIDER NETWORK MEETINGS  
WILL BE RECORDED  
FOR ACCURACY OF NOTES AND  
FOR NETWORK PROVIDER REFERENCE.**

IF YOU WISH TO RECEIVE A COPY OF THE  
RECORDING, PLEASE REQUEST A COPY BY  
EMAILING  
[PROVIDERRELATIONS@NORCOCMH.ORG](mailto:PROVIDERRELATIONS@NORCOCMH.ORG)



# PROVIDER MEETING MATERIALS

- ▶ Meeting agenda and handouts are typically online prior to the meeting. For agenda and notes, go to:
- ▶ **[www.norcocmh.org](http://www.norcocmh.org)>Providers>Meetings and Publications>FY23**
- ▶ Meeting Minutes are uploaded to the website following the meeting.

# TRAINING SCHEDULE CHANGES

## FEBRUARY 2023



**Medication Administration/Vital Signs** training will be on the 3<sup>rd</sup> Friday of each month starting in March.



**Gentle Teaching** training will be on the 1<sup>st</sup> Wednesday of each month starting in March.

# **ATTN: HOME MANAGERS AND CLS PROVIDERS (MULTI-CLIENT HOMES ONLY)**

**TIME STUDIES FOR ALL CLIENTS ARE REQUESTED TO BE  
COMPLETED NO LATER THAN SEPT 30 ANNUALLY.**

**NEED TRAINING ON TIME STUDIES? REQUEST A  
TRAINING SESSION BY EMAILING:**

**PROVIDERRELATIONS@NORCOCMH.ORG**

# PROVIDER RENEWAL DOCUMENTATION REQUIREMENTS

- Disclosure of Ownership
- Provider Application with ADA Facility Description
- HCBS Survey on any new homes being added to contract
- False Claims Attestation
- Training Attestation
- Certificate of Liability Insurance; Certificate of Auto Insurance
- Workman's Comp Liability insurance (or Worker's comp waiver
- W9 update
- Direct Deposit update
- Provider Key Management Staff Criminal Background Check and Driver's License
- NorthStar New User Registration Form and/or NorthStar User Registration Monthly Update
- **CREDENTIALING POLICY**
- **TB TEST RESULTS OR TB TESTING POLICY**

**ANTI-PHISHING  
TIPS ...  
ASK YOURSELF:**

## **Who sent me this email?**

Does their email address look strange?  
Do you know this person? Does the  
email address in the TO line match  
their email address in their  
email signature?

**ANTI-PHISHING  
TIPS ...  
ASK YOURSELF:**

**What action does the  
email want me to take?**

Do they want you to open an  
attachment or give them information?

**ANTI-PHISHING  
TIPS ...  
ASK YOURSELF:**

**When do they want me  
to act?**

Do they make you feel pressured to  
act now?

**ANTI-PHISHING  
TIPS ...  
ASK YOURSELF:**

**Where does this email  
want me to go?**

Do they want you to follow an  
embedded link in the email?

**ANTI-PHISHING  
TIPS ...  
ASK YOURSELF:**

**Why did this person send  
me an email?**

Does this email look normal or atypical  
for this person?

**ANTI-PHISHING  
TIPS ...  
ASK YOURSELF:**

**REMINDER:**

**All NCCMH employees  
have an email ending in  
[@norcocmh.org](mailto:@norcocmh.org)**

**EMAIL YOUR  
INVOICES TO:**

**[accountspayable@norcocmh.org](mailto:accountspayable@norcocmh.org)**

**EMAIL  
PROVIDER  
APPLICATION/  
RENEWAL  
DOCUMENTATI  
ON TO:**

**[providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org)**

# DO YOU NEED A FINANCIAL AUDIT?

Providers receiving greater than \$500,000 in Medicaid reimbursements from the Payor shall be accredited by a nationally recognized accrediting organization appropriate to the services provided and that such accreditation be kept current.

DO YOU NEED  
TO BE  
ACCREDITED?

- ▶ **Day Program Providers**  
**(& recommended for other providers)**
  - ▶ **receiving greater than \$500,000 in Medicaid reimbursements from the Payor shall be accredited by a nationally recognized accrediting organization appropriate to the services provided and that such accreditation be kept current.**

# ACCREDITATION DOCUMENTATION DUE DATE!

- ▶ ALL ACCREDITED CONTRACTED PROVIDERS OF NCCMH ARE REQUESTED TO SEND THEIR CURRENT ACCREDITATION LETTER OR CERTIFICATE TO
- ▶ [PROVIDERRELATIONS@NORCOCMH.ORG](mailto:PROVIDERRELATIONS@NORCOCMH.ORG)
- ▶ IMMEDIATELY... AND NO LATER THAN FRIDAY, FEBRUARY 10.
  
- ▶ TAKE A MOMENT DURING THESE ANNOUNCEMENTS TO SEND THAT DOCUMENTATION NOW!



**MAY**  
is  
**Mental  
Health  
Month**

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