

Tuesday, May 4, 2021

# WELCOME TO THE NCCMH PROVIDER NETWORK MEETING



# PROVIDER MEETING MATERIALS



Meeting materials were emailed to participants who RSVP'd their attendance as well as prospective attendees, approximately one hour prior to the meeting.



Didn't receive meeting materials? Please send an email request for an immediate response: [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) OR send us a CHAT message during the meeting!



Meeting materials and notes will be uploaded to [www.norcocmh.org](http://www.norcocmh.org) following the meeting.

PLEASE REPORT  
CHANGES IN  
OWNERSHIP OR  
MANAGEMENT IN  
UNDER 35 DAYS  
USING THE  
DISCLOSURE OF  
OWNERSHIP FORM,  
AVAILABLE ONLINE OR  
BY EMAILING  
[PROVIDERRELATIONS  
@NORCOCMH.ORG](mailto:PROVIDERRELATIONS@NORCOCMH.ORG)

# REPORT



# UPDATING YOUR NORTHSTAR USER REGISTRATION LISTING IS A CONTRACTUAL OBLIGATION



DO YOU NEED TO  
TERMINATE OR ADD A  
NORTHSTAR USER?



IS YOUR NORTHSTAR  
LOGIN NO LONGER  
WORKING?



**Email Ann Friend in  
Finance for assistance:**



[afriend@norcocmh.org](mailto:afriend@norcocmh.org)



Remember, terminated employees who have previously been given access to NorthStar should be removed immediately, i.e. on day of termination.



**USE PROVIDER NORTHSTAR USER REGISTRATION  
FORM IN MEETING HANDOUTS!**

# PREMIUM PAY EXTENTION

- The COVID-19 Premium Pay program has been extended through September 30, 2021. All previously identified direct care services remain qualified to participate.
- Qualifications, general terms and Premium Pay billing information is posted on the NCCMH website under the “Providers” main menu item.
- \$2.25 per hour passthrough to employee, plus tax reimbursement to provider.
- Providers should bill monthly.

# **TIME STUDIES ARE CONTRACTUALLY REQUIRED!**

**PLEASE CHECK YOUR RECORDS OR CALL THE CONTRACT MANAGER TO FIND OUT WHICH CLIENTS DO NOT HAVE A TIME STUDY SUBMITTED WITHIN THE LAST TWELVE MONTHS.**

**SUBMIT TIME STUDIES TO YOUR SUPPORTS COORDINATOR VIA NORTHSTAR.**

**TIME STUDY FORM AVAILABLE ONLINE AT [www.norcocmh.org/providers/](http://www.norcocmh.org/providers/)**




# DIRECT DOCUMENT SECURE UPLOAD PROCESS IS ACTIVE

- KEEPS YOUR EMPLOYEE PERSONAL INFORMATION SECURE AND ELIMINATES NEED TO EMAIL PERSONAL INFORMATION.
- USED FOR CONTRACTUAL OBLIGATIONS, NOT FOR BILLING AT THIS TIME.
- DIRECTLY DELIVERS YOUR FINANCIALS, APPLICATION OR RENEWAL DOCUMENTATION, DISCLOSURES OF OWNERSHIP OR OTHER DOCUMENTS TO CONTRACT MANAGEMENT
- CONTRACT MANAGER AUTOMATICALLY NOTIFIED BY THE SHAREPOINT SYSTEM THAT DOCUMENTS HAVE BEEN UPLOADED. THEY CAN ONLY BE RETRIEVED BY CONTRACT MGR.
- REQUEST A PASSWORD FROM CONTRACT MANAGER TO UPLOAD TO THE NCCMH EXTERNAL UPLOAD SHAREPOINT SITE.

We must use time wisely and forever realize  
that the time is always ripe to do right.

- Benjamin Franklin



 myStrength