

NORTH COUNTRY



COMMUNITY

MENTAL HEALTH

**WELCOME TO
THE NCCMH
PROVIDER
NETWORK
MEETING**

TUESDAY, NOVEMBER 2, 2021



ATTENTION FINANCIAL MANAGERS:

FINAL INVOICES FOR FY21 PRODUCTS, SERVICES, OR PREMIUM PAY ENCOUNTERED ON OR BEFORE SEPTEMBER 30, 2021, ARE DUE TO NCCMH FINANCE NO LATER THAN FRIDAY, NOVEMBER 5, 2021.

PROVIDER MEETING MATERIALS

Meeting materials were emailed to participants who RSVP'd their attendance as well as prospective attendees, approximately one hour prior to the meeting.

Didn't receive meeting materials? Please send an email request for an immediate response: providerrelations@norcocmh.org OR send us a CHAT message during the meeting!

Meeting materials and notes will be uploaded to www.norcocmh.org following the meeting.

PROVIDER CHECKLIST:

- ➔ **PROVIDE CURRENT CERTIFICATE OF INSURANCE?**
- ➔ **NORTHSTAR USER REGISTRATIONS UPDATED WHEN TERMINATIONS OR NEW HIRES OCCUR?**
- ➔ **TIME STUDIES SUBMITTED ANNUALLY FOR EACH CLIENT?**
- ➔ **HOME FACILITIES SURVEYED FOR REPAIRS?**
- ➔ **CLIENT SATISFACTION SURVEYS TURNED IN ANNUALLY?**
- ➔ **UPDATE YOUR DISCLOSURE OF OWNERSHIP WITHIN 35 DAYS OF A CHANGE?**

HOW 2022 CODE CHANGES ARE COVERED IN CONTRACTS

PROVIDER is expected to comply with all Medicaid required code or unit changes as of the date of change authorized by Medicaid. Following a Medicaid approved code change, PROVIDER shall report encounters for services performed, which are equal to the above contractually authorized services, utilizing Medicaid revised code requirements or units of services, as of the effective date determined by Medicaid. Provider shall continue to do so pending receipt of confirming contract addendum from Payor.

If this code change also reflects in rate or other contractual considerations, please contact Lani Laporte at llaporte@norcocmh.org as soon as possible to discuss your contract.

FIND HELP FOR COMMON TOPICS ONLINE AT [NORCOCMH.ORG/PROVIDERS](https://norcoCMH.org/providers)

▶ **UNDER “PROVIDER TRAINING”**

- **Current training options for Recipient Rights, First Aid/CPR, and more.**
- **Current training requirements.**
- **How to register for training.**

FIND HELP FOR COMMON TOPICS ONLINE AT NORCOCMH.ORG/PROVIDERS

▶ **UNDER “PROVIDER MANUAL AND GENERAL INSTRUCTIONS”**

- **Contract Provider Manual.**
- **Provider Time Study instructions & forms.**
- **Provider Application and Contract Renewal Forms.**

FIND HELP FOR COMMON TOPICS ONLINE AT NORCOCMH.ORG/PROVIDERS

▶ **UNDER “CLAIMS”**

- **Links you directly to the login page of NorthStar.**

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- ▶ **UNDER “PROVIDER MEETINGS AND PUBLICATIONS”**
 - **Quarterly Provider Meetings, Meeting Notes & Attachments for FY21.**
 - **Archived Meeting Notes & Attachments for FY18, FY19, FY20.**
 - **Provider Quarterly Bulletin & Safety/Recipient Rights Updates listed by date for FY18 – FY21.**

FIND HELP FOR COMMON TOPICS ONLINE AT [NORCOCMH.ORG/PROVIDERS](https://norcoCMH.org/providers)

- ▶ **UNDER “PROVIDER COVID GUIDELINES”**
 - **Official NCCMH Provider Covid Guidelines.**

BEGINNING
FEBRUARY 2022,
PROVIDER
MEETINGS WILL
BE MOVED TO
A NEW DATE.

STAY TUNED
FOR MORE
INFO.

