

# WELCOME TO THE NCCMH PROVIDER NETWORK MEETING

Tuesday, August 2, 2022



# PROVIDER MEETING MATERIALS

Meeting agenda and some materials are available online prior to the meeting.

Meeting notes and final handouts are made available online after the meeting.

Go to: [www.norcocmh.org](http://www.norcocmh.org)

Click on Main Menu Item: Providers > Meetings and Publications



# PROVIDER MEETING ATTENDANCE IS NOT LIMITED



- PROVIDER CEO, CFO, CCO OR OTHER KEY MGMT PERSONNEL
- LICENSED RESIDENTIAL HOME MANAGERS
- FINANCE/BILLING STAFF
- COMPLIANCE OFFICERS
- CONTRACT MANAGERS
- CLIENT PLACEMENT MGMT.

**JUST SHARE THE TEAMS MEETING LINK!**

NORTH COUNTRY



COMMUNITY  
MENTAL HEALTH

**REMINDER:  
THIS MEETING WILL  
BE RECORDED FOR  
NOTE TAKING  
PURPOSES.**

NORTH COUNTRY



COMMUNITY

MENTAL HEALTH

1972 – 1922  
CELEBRATING  
50 YEARS  
OF SERVICE TO THE  
COMMUNITIES OF  
NORTHERN LOWER  
MICHIGAN



## NORTH COUNTRY



COMMUNITY  
MENTAL HEALTH

### **MISSION:**

To provide behavioral health services that inspire hope and promote recovery, resilience, and wellness to eligible residents.

### **VISION:**

All community members will have responsive, high-quality integrated health care leading to a fulfilled life.

### **BUSINESS ETHIC:**

North Country Community Mental Health uses honesty and fairness, recognizes accountability to the local community, promotes a philosophy of partnership, treats recipients and stakeholders with dignity and respect, and employs a community orientation.



A SPECIAL *THANK YOU* TO  
TODAY'S PRESENTING ORGANIZATIONS:



**IMPART**  
ALLIANCE

incompass  
MICHIGAN



GRAND TRAVERSE  
INDUSTRIES



Northern Community Mediation  
Where The Solution Is Up To You



## **ABOUT CROSSROADS INDUSTRIES:**

**“We Create Opportunities for Employment and Social Independence.”**

**Crossroads offers employability training and skill building services to help people with disabilities develop and enhance job skills necessary to find and maintain a job in the community.**



**[www.crossrdsmi.org](http://www.crossrdsmi.org)**



# ABOUT NORTHERN COMMUNITY MEDIATION:

**Mediation is a process in which two or more people involved in a dispute meet in a private, confidential setting with trained, neutral mediators to find a solution to the problem.**

**Northern Community Mediation (NCM) is a non-profit 501 (c) (3) organization whose purpose is to help people resolve their conflicts through mediation rather than through litigation or arbitration.**



[www.northernmediation.org](http://www.northernmediation.org)

## ABOUT IMPART ALLIANCE:

IMPART ALLIANCE establishes partnerships with other agencies throughout Michigan to develop a strong coalition of people in support of a high quality Direct Care Workforce. Current goals include:

- ~ Compile a data base of trained workers.
- ~ Design a curriculum for trainers and an infrastructure to allow the scaling up of teaching Direct Care Workers statewide.
- ~ “Essential Jobs, Essential Care” Initiative
- ~ Advocacy at all levels



[www.impartalliance.org](http://www.impartalliance.org)

## ABOUT GRAND TRAVERSE INDUSTRIES:

Everyone in our community should have the opportunity to lead a rich, fulfilling life. If you have a learning disability or other hurdle that has prevented you from gaining employment, come to Grand Traverse Industries.

Our locally-owned, non-profit company was founded in 1974 to provide services for large industrial companies and small entrepreneurs alike. We provide services, such as plastic bag manufacturing, custodial services, industrial assembly, Mailings, and more.



[www.grandtraverseindustries.com](http://www.grandtraverseindustries.com)

# ABOUT INCOMPASS MICHIGAN:

**MISSION:** Through advocacy, innovation, education and leadership development, we empower our members to achieve their mission.

**VISION:** A statewide network of human service providers committed to diversity, equity and inclusion, optimal independence and engagement in the community, with enhanced quality and fullness of life.

**SHARED PASSION:** Independence and inclusion for all.

The logo for Incompass Michigan features the word "incompass" in a lowercase, grey, sans-serif font. A small teal triangle is positioned above the letter "i". Below "incompass", the word "MICHIGAN" is written in a bold, uppercase, teal, sans-serif font.

[www.incompassmichigan.org](http://www.incompassmichigan.org)

**HAVE YOU  
RESPONDED  
TO THE  
PROVIDER  
SATISFACTION  
SURVEY?**

An illustration of a hand holding a button. The hand is yellow with a black sleeve, reaching from the right side of the frame. The button is white with a grey border and the word 'FEEDBACK' written in bold black letters. The background is a solid blue color.

**FEEDBACK**

**PROVIDER CONTRACT  
RENEWAL  
DOCUMENTATION WILL  
NOW BE DISTRIBUTED  
FOR YOUR RESPONSE  
THROUGH  
DOCUSIGN!**

**DocuSign**<sup>®</sup>

*Thank you for all  
that you do to  
provide quality  
support to our  
clients!*

