



NORTH COUNTRY COMMUNITY MENTAL HEALTH AUTHORITY

PROVIDER MEETING MINUTES

Tuesday, February 2, 2020
'TEAMS' VIRTUAL MEETING

PROVIDERS REPRESENTED THROUGH TEAMS:

Alternative Services, Inc; Bedford Specialized Care, Inc.; Bedford Transitional Living, LLC; Case Management of Michigan, Inc.; Crises Center, Inc. d.b.a. Listening Ear; Community Home & Health Services; Crossroads Industries, Inc.; Lighthouse, INC.; NorthArrow ABA LLC; North Limits; Northern Charlevoix; Northern Wetzel; LLC; Rapid River AFC; Spectrum Community Services, Summertree Residential Center, Inc.

NCCMH STAFF:

Brian Babbitt; Kim Rappleyea; Lani Laporte; Linda Kleiber; Cynthia Crumbaugh; Emily Meeder-Ramirez; Michael Wolf; Jennifer Pewinski; David Hornbrook; Kevin Harley; and Chris VanWagoner with NMRE.

WELCOME AND ANNOUNCEMENTS - LANI LAPORTE, NCCMH CONTRACT MANAGER

The meeting began at 10:00 AM via skype. Lani opened by greeting everyone and addressing the announcements and the location of the agenda. The announcements can be found in ATTACHMENT A.

BRIAN BABBITT, NCCMH CHIEF OPERATING OFFICER – ADVOCACY UPDATES: Requested.

See Attachment B (a-c) Brian discussed three different points.

1. Legislation: Reviewed status of two behavioral health redesign efforts pending in Michigan's Legislature. Senate Majority Leader Mike Shirkey's Senate Bills 597 & 598 have left committee and therefore could come to a vote and Representative Mary Whiteford's efforts continue in the House.
2. Wage study: See PowerPoint B.a. MDHHS is requiring a wage study from all contracted providers. It's an annual survey. Providers will be receiving an email later today or tomorrow with more instructions and information.
3. Review home health materials: Brian reviewed the Expanded Home Help Services (EHHS). See PowerPoint B.b and B.c

CHRIS VANWAGONER - NORTHERN MICHIGAN REGIONAL ENTITY (NMRE); PROVIDER NETWORK MANAGER

See Attachment C. Chris reviewed a PowerPoint related to Region 2's PIHP, NMRE. It addressed who NMRE is, the necessity for the Disclosure of Ownership, and invitation to participate in training reciprocity.

Lani added a comment: Providers will be receiving a Provider survey concerning updating our Provider Directory's physical disability accommodations.

KIM RAPPLEYEA – DIRECTOR OF RECIPIENT RIGHTS – Recipient Rights Requirements & Crisis Staffing

See Attachment D: ORR COVID Guidelines 2022. Kim reviewed the Covid Precaution Requirements as of 1/22/2022.

Lani took time to go over where to find this information and additional training information on our website: www.norcocmh.org/Providers/Training .

Suzan M Petee Eubank BA LBSW, QMHP, QIDP - Supports Coordinator Liaison

Due to the home reviews, Sue Petee reviewed the IPOS form also known as the Proof of Training Form. If you have any questions concerning this form, you may contact Suzan (Sue) Petee Eubank, at spetee@norcocmh.org . Her direct number is 989-732-7558.

Ann Friend: NCCMH Reimbursement Supervisor – Financial Updates

Ann reminded providers to turn in their premium pay invoices with their monthly billing. The providers will not get paid until we receive the premium pay invoice.

Lani dismissed all but AFC or Day program providers from the meeting at 11:20 am.

Linda Kleiber, NCCMH Safety Specialist - Provider Site Review

Linda reviewed the Paraprofessional form (Direct Care Professional). This form can be located in the Provider Manual. These are frequently not being sent prior to the site review. When MDHHS comes, they ask for this information. It needs to be available in a very short time frame. They need to be kept up to date regularly. Keeping these forms electronically works best and keeps them neat and easy to read. Please complete every quarter so they stay up-to-date. Linda can be contacted at 929-370-2219 or at lkleiber@norcocmh.org.

Recipient Rights: We are watching to see that this course is being requested for training within the 30-days and if it isn't, we are asking for a copy of their training.

Brian: if you are able to provide this prior to the site review, it saves a lot of follow-up time.

LANI LAPORTE, NCCMH CONTRACT MANAGER

Lani addressed Information that is listed on our website, and offered information on Impart Alliance's "Join Multiple Initiatives in Michigan Supporting the Direct Care Workforce."

Questions and Answer time:

ATTACHMENT:

- A. Provider Network Announcements**
- B. Brian Babbitt:**
 - a. Wage Study Memo
 - b. Home Help Program Brochure
 - c. Home Help Services PowerPoint 7.23.21
- C. Chris VanWagoner: NMRE PowerPoint**
- D. Kim Rappleyea: ORR COVID Guidelines 2022**
- E. Linda Form: ParaProfessional Form**
- F. Lani: Join Multiple Initiatives in Michigan Supporting the Direct Care Workforce**

**THANK YOU FOR PARTICIPATING IN OUR QUARTERLY PROVIDER MEETING.
VIRTUAL QUARTERLY PROVIDER MEETINGS WILL CONTINUE UNTIL NOTIFIED OTHERWISE.**

**NEXT QUARTERLY PROVIDER MEETING:
TUESDAY, MAY 3, 2022 VIA TEAMS 10 AM – 12 NOON**

- To be sure all of your desired staff are invited to future meetings, we kindly request that providerrelations@norcocmh.org and constantcontact.com are added to your staff email server contact lists. Please 'whitelist' these email senders!
- **LOCATION FOR PROVIDER MEETING PRESENTATION MATERIAL AND NOTES:** <http://www.norcocmh.org/provider-meetings/>
- If you desire to hear about a specific topic at our quarterly provider meetings, please email our Contract Manager, Lani Laporte, at llaporte@norcocmh.org or call 231-439-1297. Topics not relevant to all providers may be scheduled at a special in-person or skype meeting time outside of regular quarterly meeting times.