

MINUTES OF THE BOARD
August 18, 2022, 4:00 PM
North Country Community Mental Health
Commissioners Room, 203 E. Cayuga St, Bellaire



BOARD MEMBERS ATTENDING:

Caroline Loper, Ed Ginop, Michael Newman, Ron Iseler, Paul Liss, Gary Knapp, Robert Draves, Christian Marcus, Allen Telgenhof

MEMBERS ATTENDING VIRTUALLY: Robert Boyd, Karla Sherman

BOARD MEMBERS ABSENT: David White, Katina Banko

STAFF: Brian Babbitt, Ann Friend, Nancy Rhue, Chanda Harwood, Alyssa McCauley, Jeff Yoder, Amy Christie, Tim Stapp Jr., Kim Rappleyea

GUESTS: None

Mr. Ginop called the meeting to order at 4:12 PM

ROLL CALL

Mr. Ginop welcomed Board members and staff to the meeting. There is a quorum present.

ACKNOWLEDGEMENT OF CONFLICT OF INTEREST: No board members expressed a conflict with any agenda item.

PUBLIC COMMENT: None

CONSENT AGENDA

The consent agenda includes the agenda overview, minutes of the previous meeting, privileging recommendations and contracts signed in the past month. Items requiring approval will be placed on the September meeting agenda.

MOTION BY CAROLINE LOPER TO APPROVE THE CONSENT AGENDA; SUPPORT BY ROBERT DRAVES.

MOTION CARRIED.

COMMITTEE RECOMMENDATIONS – BOARD ACTION*

Program Committee Report: Did not meet this month

Personnel Committee Report: Did not meet this month

Recipient Rights Advisory Committee Minutes: Kim Rappleyea discussed the recent August 5th meeting. Mr. Babbitt announced that Ms. Rappleyea will be moving on from the Recipient Rights Director to the Chief Operations Officer. She explained that they moved some wording around in some of the policies and procedures to make them flow better, and presented the updated appeals process and training. She explained that the ORR Review was going to happen this week and that the scoring will be a little different this year.

Finance Committee Report: Mr. Marcus reviewed the Statement of Cash on Deposit and Bills through July 31, 2022; Interim Financial Statements as of June 30, 2022; Revenue and Expense by Fund Source; Trending Revenue and Expenses as of June 30, 2022; and NMRE Funding Source Report. Proposals for a provider direct care worker bonus payment, General Funds Contract, and Kalkaska office renovations.

MOTION BY CHRISTIAN MARCUS TO APPROVE PROVIDER STABILITY DIRECT CARE WORKER PAYMENTS IN AN AMOUNT UP TO \$1,500,000; SUPPORT BY CAROLINE LOPER

AYES: GARY KNAPP, MIKE NEWMAN, CAROLINE LOPER, RON ISELER, PAUL LISS, ROBERT DRAVES, ALLEN TELGENHOF, CHRISTIAN MARCUS, ED GINOP

NAYS: NONE

NOT VOTING: KARLA SHERMAN, ROBERT BOYD

ABSENT: KATINA BANKO, DAVID WHITE

MOTION CARRIED

MOTION BY CHRISTIAN MARCUS TO APPROVE THE GENERAL FUNDS CONTRACT WITH THE STATE OF MICHIGAN; SUPPORT BY ALLEN TELGENHOF

AYES: RON ISELER, CAROLINE LOPER, MIKE NEWMAN, CHRISTIAN MARCUS, ALLEN TELGENHOF, GARY KNAPP, ROBERT DRAVES, ED GINOP

NAYS: NONE

NOT VOTING: KARLA SHERMAN, ROBERT BOYD

ABSENT: KATINA BANKO, DAVID WHITE

MOTION CARRIED

MOTION BY CHRISTIAN MARCUS TO APPROVE THE KALKASKA OFFICE FURNITURE PURCHASE IN THE AMOUNT OF \$15,397.82; SUPPORT BY RON ISELER

AYES: ROBERT DRAVES, CAROLINE LOPER, ALLEN TELGENHOF, GARY KNAPP, CHRISTIAN MARCUS, PAUL LISS, RON ISELER, MIKE NEWMAN, ED GINOP.

NAYS: NONE

NOT VOTING: KARLA SHERMAN, ROBERT BOYD

ABSENT: KATINA BANKO, DAVID WHITE

MOTION CARRIED

Mr. Ginop requested the financial reports be placed on file for audit.

ACTION ITEMS WITHOUT COMMITTEE REVIEW: There are no items this month.

PRESENTATION – Holistic Approach to Coordinated Health Care (HATCH) - and Alyssa McCauley HATCH Coordinator and Nurse Care Manager presented on the HATCH program. Ms. McCauley explained the change of the program name from BHH (Behavioral Health Home) to HATCH, when HATCH was launched, number of clients enrolled in the program, the goals for enrollment growth, and who is eligible for HATCH. HATCH was piloted in 2020 and Ms. McCauley took over in 2021, by October of 2021 the agency had 15 clients enrolled, currently we have 53 clients enrolled and 8 referrals in process. HATCH generates revenue stream for

the organization due to a per member monthly payment of \$389.97 for each client enrolled and the ability to encounter otherwise non-billable services that we are in many cases already providing, such as prior authorizations, telephone calls, and huddles between staff regarding the client can be HATCH services.

CHIEF EXECUTIVE OFFICER'S REPORT/COMMUNICATIONS

Mr. Babbitt shared his activities since the July 21st board meeting. He spoke to the generosity of KMHC and the Kalkaska Church of Christ, KMHC for offering us the space at no cost for 2 years as we do work to make that space ADA compliant, and the church for offering us space for our consumers who need ADA accommodations while improvements are made on the KMHC building. He also drew attention to a press release which highlighted Ms. Christine Dillon's training of Antrim County law enforcement (8 chiefs) on carter kits handing out 10 kits to Michigan State Police Post 73, Bellaire Police Department, Mancelona Police Department, Elk Rapids Police Department, and the Antrim County Sheriff Department.

QUALITY IMPROVEMENT UPDATE – Ms. Christie updated the board on the NMRE and 5 CMHSPs Performance Improvement Projects. Programs that were chosen to begin data collection are the reduction of hospitalizations for chronic mental illness and reduction of no-show appointments. The myStrength team focused on methods of educating the community about NCCMH's services and the myStrength program through ad campaigns on local television stations. NCCMH has drafted a plan to reduce no shows and cancellations by piloting same and next day intake appointments. Initial data shows a reduction in the time from request for services to first services by 68% (28 days to 9 days on average).

NORTHERN MICHIGAN REGIONAL ENTITY

The July 19 Operations Committee minutes, July 27th NMRE Board minutes, and financials were shared.

OLD BUSINESS - None

NEW BUSINESS - None

BOARD & STAFF COMMENTS – Ron Iseler asked Mr. Babbitt asked if it would be possible to send a letter of thanks to the Kalkaska Church of Christ for their continued support and work they do in the community. Mr. Marcus asked about the Stigma Free hats that were given to the board members today. Mr. Babbitt explained that these were the hats that were given out to staff at the All-Staff Day of Education and Recognition and that it is a hope that they can be conversation starters toward ending the stigma surrounding mental health.

ADJOURNMENT

The meeting was adjourned at 5:27 PM by Board Chair Ed Ginop.


Ed Ginop, Board Chair

