

RFP: COMMUNITY BEHAVIORAL HEALTH CRISIS SERVICES CONSULTANT

Q & A POSTED ON NCCMH WEBSITE

October 8, 2020

Q: The RFP calls for an analysis and recommendation for additional inpatient or outpatient facilities. Would those recommendations be based on the surveys and research or would there be service data provided that can be analyzed? If not, would the vendor need to seek this data independently if it cannot be gathered from NCCMH?

October 12, 2020

A: All of the above. NCCMHA and NLCMHA will provide data collected by their electronic health records; it is expected that the stakeholder survey designed by the consultant will include requests for relevant data; and the consultant may need to solicit data independently, especially for comparison to similar regions in the state or nation.

October 13, 2020

Q: What stakeholders have been involved in preparation for this work and these issues? Will those stakeholders continue to be involved throughout this process? Alternatively, what sorts of formation and convening tasks will need to be performed in order to solicit feedback from community stakeholders?

A: North Country Community Mental Health Authority (NCCMHA) has an agreement with Munson Healthcare Otsego Memorial Hospital, Munson Healthcare Charlevoix Hospital, Kalkaska Memorial Hospital and McLaren Northern Michigan Hospital for Emergency Behavioral Health Services Cost Sharing. NCCMHA has also been in conversation with McLaren Northern Michigan Hospital regarding inpatient psychiatric hospital bed expansion for two years. Munson Healthcare System and McLaren Northern Michigan Hospital are financially supporting this project and have committed to being active participants. Also, as noted in the RFP, Charlevoix County has an active [jail] Diversion Council which meets monthly and is committed to supporting the project. Cheboygan and Emmet Counties will be forming Diversion Councils in 2021.

Northern Lakes Community Mental Health Authority (NLCMHA) has an agreement with Munson Medical Center, Munson Hospital Grayling, and Munson Hospital Cadillac to provide crisis services and inpatient psychiatric care. NLCMHA has an Agreement with the Grand Traverse County Jail to provide peer support services, assessments, individual therapy and group therapy. Grand Traverse County has a Criminal Justice Coordinating Committee appointed by the County Commission to oversee the activity relating to criminal Justice. NLCMHA is working on an Agreement with the Grand Traverse and Leelanau Prosecuting Attorney's offices to provide diversion services to juveniles up to the age of 18. We also have an active community group we are working with, Before, During, and After Incarceration (BDAI). On a quarterly basis, NLCMHA, hosts meetings with officials from our local hospitals, courts, law enforcement, and prosecuting

attorney to discuss, among other things, hospital and jail diversion activities. NLCMHA has also increased efforts to work with NAMI over the past few years.

The Consultant is expected to identify other key stakeholders based on their experience in similar projects, and to create an appropriate survey tool to understand stakeholder perception of needs, and to gather relevant data on scope of existing services and utilization; and to convene virtual or in-person meetings, as needed.