



# WELCOME TO THE NCCMH PROVIDER NETWORK MEETING

Tuesday, February 2, 2021

# PROVIDER MEETING MATERIALS



Meeting materials were emailed to participants who RSVP'd their attendance as well as prospective attendees, approximately one hour prior to the meeting.



Didn't receive meeting materials? Please send an email request for an immediate response: [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) OR send us a CHAT message during the meeting!



Meeting materials and notes will be uploaded to [www.norcocmh.org](http://www.norcocmh.org) following the meeting.

# PLEASE VERIFY YOUR NORTHSTAR REGISTERED USERS BY FEBRUARY 15, 2021



DO YOU NEED TO  
TERMINATE OR ADD A  
NORTHSTAR USER?



IS YOUR NORTHSTAR  
LOGIN NO LONGER  
WORKING?



**Email Ann Friend in  
Finance for assistance:**



[afriend@norcocmh.org](mailto:afriend@norcocmh.org)



Remember, terminated employees who have previously been given access to NorthStar should be removed immediately, i.e. on day of termination.



**USE PROVIDER NORTHSTAR USER REGISTRATION  
FORM IN MEETING HANDOUTS!**



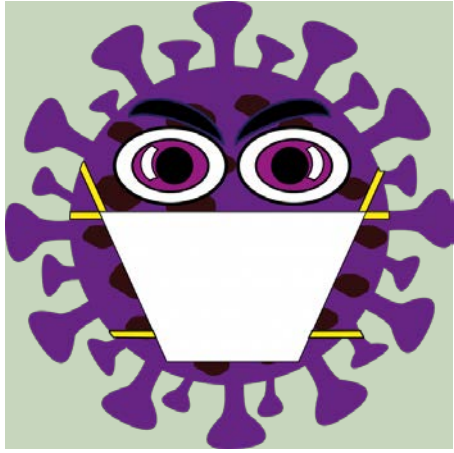
**Northern MI  
Mental Health Crisis  
Survey**

**PLEASE RESPOND TO THIS SURVEY.**

**DIDN'T RECEIVE A SURVEY?**

**PLEASE EMAIL REQUEST FOR  
SURVEY TO**

***PROVIDERRELATIONS@NORCOCMH.ORG***



**You're invited to attend the weekly MDHHS MEETINGS:  
Important Updates on AFCs and HFAs  
COVID-19 Emergency Response**

Past updates are recorded and posted on our website  
[www.michigan.gov/coronavirus](http://www.michigan.gov/coronavirus). Click on Resources / For AFC HFA Operators.

**MDHHS COVID  
UPDATES FOR  
LICENSED AND  
UNLICENSED  
PROVIDERS**

**Save The Date – Future Sessions**

**Wednesday, February 3rd 2pm – 3pm  
Wednesday, February 10th 2pm – 3pm  
Wednesday, February 17th 2pm – 3pm  
Wednesday, February 24th 2pm – 3pm**

Please email questions to: [MDHHS-COVID-AFC-HFA-Response@michigan.gov](mailto:MDHHS-COVID-AFC-HFA-Response@michigan.gov)



# **COVID-19 VACCINE STATUS SURVEY**

**DIDN'T RECEIVE A SURVEY?**

**PLEASE EMAIL REQUEST FOR SURVEY  
TO**

***PROVIDERRELATIONS@NORCOCMH.ORG***

# PREMIUM PAY EXTENTION

- The COVID-19 Premium Pay program has been extended through February 28, 2021. All previously identified direct care services remain qualified to participate.
- Qualifications, general terms and Premium Pay billing information is posted on the NCCMH website under the “Providers” main menu item.

# **OVERDUE TIME STUDIES:**

**PLEASE CHECK YOUR RECORDS OR CALL THE CONTRACT MANAGER TO FIND OUT WHICH CLIENTS DO NOT HAVE A TIME STUDY SUBMITTED WITHIN THE LAST TWELVE MONTHS.**

**SUBMIT TIME STUDIES TO YOUR SUPPORTS COORDINATOR VIA NORTHSTAR.**

**TIME STUDY FORM AVAILABLE ONLINE AT [www.norcocmh.org/providers/](http://www.norcocmh.org/providers/)**





# REPORT



PLEASE REPORT CHANGES IN OWNERSHIP OR MANAGEMENT IN UNDER 35 DAYS USING  
THE DISCLOSURE OF OWNERSHIP FORM, AVAILABLE ONLINE OR BY EMAILING  
[PROVIDERRELATIONS@NORCOCMH.ORG](mailto:PROVIDERRELATIONS@NORCOCMH.ORG)