



**NORTH COUNTRY COMMUNITY MENTAL HEALTH  
PROVIDER MEETING AGENDA  
Tuesday, November 5, 2019  
University Center, Gaylord MI**

9:30 am	Check-in, Coffee and Networking with Scrolling Updates on the screen.	
10:00	Welcome and Announcements	Lani Laporte, NCCMH Contract Mgr.
	NCCMH Surveys, Audits and Certification Outcomes	Brian Babbitt, NCCMH COO
	“Those Pesky Service Codes”	Julie Moran, NCCMH
	Finance Updates/Reminders:	NCCMH Finance Team Ann Friend, Reimbursements Supv. Kevin Hartley, CFO
	Training Updates	Linda Kleiber, NCCMH Safety Specialist
11:05	Break	
11:15	Ethics & Boundaries Presentation	Lani Laporte, NCCMH Contract Manager
	Boundaries Workshop	Emily Meeder-Ramirez, NCCMH Living Arrangements Manager
	Q&A Time	
12:00	Meeting Ends	

**Thank you for participating in our Quarterly Provider Meeting.**

PLEASE NOTE THE 2020 SCHEDULE OF PROVIDER MEETINGS AND OTHER IMPORTANT INFORMATION ON THE REVERSE OF THIS AGENDA!

- **2020 Quarterly Provider Meeting Schedule is as follows:**

- **Location: University Center - Gaylord, 9:30 am (coffee)/10:00 am – 12 noon**
- **Room: Room (U111/112)**

**Tuesday, Feb. 4, 2020**

**Tuesday, May 5, 2020**

**Tuesday, Aug. 4, 2020**

**Tuesday, Nov. 3, 2020**

- To be sure all of your desired staff are invited to future meetings, we kindly request that [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) and [constantcontact.com](http://constantcontact.com) are added to your staff email server contact lists. Please 'whitelist' these email senders!
- Handouts and Presentations will be posted to the NCCMH website following the meeting, Located at Contract Provider Manual Tab or enter in your browser URL address line: [http://www.norcocmh.org/contract\\_provider\\_manual.html](http://www.norcocmh.org/contract_provider_manual.html)
- If you desire to hear about a specific topic at our quarterly provider meetings, please email our Contract Manager, Lani Laporte, at [llaporte@norcocmh.org](mailto:llaporte@norcocmh.org) or call 231-439-1297. Topics not relevant to all providers may be scheduled at a special in-person or skype meeting time outside of regular quarterly meeting times.

**ALL WILL RECEIVE AN EMAIL INVITATION TO PARTICIPATE IN A BRIEF  
SKYPE TRAINING COVERING THE TOPIC OF  
CLIENT SATISFACTION SURVEYS  
DECEMBER 9, 2019 10 AM – 11 AM**