



**NORTH COUNTRY COMMUNITY MENTAL HEALTH  
PROVIDER MEETING AGENDA  
Tuesday, August 13, 2019  
University Center, Gaylord MI**

9:30 am	Check-in, Coffee and Networking	
10:00	Welcome and Announcements Handouts/Flyers	Lani Laporte, NCCMH Contract Mgr.
10:05	Environmental Scan: Current Events & Impact On the Mental Health Industry	Christine Gebhard, NCCMH CEO
10:25	Training Reciprocity Presentation	Rik Rambo, Exec. Dir., Crossroads Ind.
11:45	Finance Updates	NCCMH Finance Team: Vikki Butler, Accounting Supv. Ann Friend, Reimbursements Supv. Kevin Hartley, CFO
11:00	Break	
11:10	CLS – What it is, and What it is Not	Pam Wespiser, NCCMH Dir. Specialty Services, along with Emily Ramirez, Living Arrangements Mgr.
11:45	Use of MAR; DNRs in Group Homes; Med Orders & Consents	Deb Erber, NCCMH Dir. Health Svces.
11:55	Q&A Time	
12:00	Meeting Ends	

**Thank you for participating in our Quarterly Provider Meeting.  
Special thanks to our Presenters!**

- **Please mark your calendar! Future Quarterly Provider Meetings are scheduled at the University Center - Gaylord, 9:30 am (coffee)/10:00 am – 12 noon Meeting on these dates: November 5th, 2019 and February 4, 2020**
- To be sure all of your desired staff are invited to future meetings, we kindly request that [providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) and [constantcontact.com](http://constantcontact.com) are added to your staff email server contact lists. Please 'whitelist' these email senders!
- Handouts and Presentations will be posted to the NCCMH website following the meeting, Located at Contract Provider Manual Tab or enter in your browser URL address line: [http://www.norcocmh.org/contract\\_provider\\_manual.html](http://www.norcocmh.org/contract_provider_manual.html)
- If you desire to hear about a specific topic at our quarterly provider meetings, please email our Contract Manager, Lani Laporte, at [llaporte@norcocmh.org](mailto:llaporte@norcocmh.org) or call 231-439-1297. Topics not relevant to all providers may be scheduled at a special in-person or skype meeting time outside of regular quarterly meeting times.