

NCCMH RESPONSE TO COVID-19

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PROVIDER COMMUNICATION

NORTH COUNTRY COMMUNITY MENTAL HEALTH AUTHORITY
1420 PLAZA ROAD, PETOSKEY, MI 49770

PROVIDER DIRECTIVES ON INCIDENT REPORTS AND RECIPIENT RIGHTS COMMUNICATIONS DURING COVID-19 SECLUSION PERIOD

ATTN: PROVIDER NETWORK

To assure that Incident Reports are accurately reported and distributed during the COVID-19 seclusion period, UNTIL NOTIFIED OTHERWISE, please use the following email addresses to send your incident reports to NCCMH. Faxing should be avoided if possible due to limited availability of staff to monitor the fax line on site.

Clients designated as "MI": MIIR@norcocmh.org
Clients designated as "DD": DDIR@norcocmh.org

Likewise, all requests for new hire "Recipient Rights Background Checks" and all other communications which are usually faxed to the ORR should be emailed to RecipientRights@norcocmh.org rather than faxed whenever possible.

If you are experiencing recipient rights issues related to the state's COVID-19 response, please do not hesitate to contact us with questions or concerns. We will be updating you with information from MDHHS-ORR/BHDDA as it is released. For questions related specifically to licensed settings please email LARA-COVID-19-Questions@michigan.gov. Thank you for your hard work during this difficult time.

The ORR remains available for all of your rights related needs. Please keep in mind that most administrative staff are working from home and may not see a fax transmission on a timely basis. Please share this transmission with appropriate staff in your organization. Thank you!

Kim Rapplelea,
Director of Recipient Rights
North Country Community Mental Health Authority