MINUTES OF THE BOARD January 17, 2019 **North Country Community Mental Health 1420 Plaza Drive Petoskey** 

**BOARD MEMBERS PRESENT:** Sr. Augusta Stratz, Ed Ginop, Ron Iseler,

Karla Sherman, David White, Louis Scholl, Christian Marcus, Caroline Loper, Patty Cox, Dennis Priess,

Michael Newman, Paul Liss

**BOARD MEMBERS ABSENT:** Robert Draves, Robert Boyd

STAFF: Christine Gebhard, Scott Shearer, Stacy Chipman,

Natalie Weber, Nina Martenson, Jennifer Morse-

Griffin, Lorie Minidis, Lorraine Manary

**GUESTS:** Eric Kurtz, NMRE Chief Executive Officer

Mr. Ginop called the meeting to order at 4:00 p.m.

#### **ROLL CALL**

Mr. Ginop welcomed the Board members, staff and guests to the meeting. David White, Emmet County Commissioner, was introduced, and the rest of the board introduced themselves and welcomed him.

#### **PUBLIC COMMENT**

Eric Kurtz, NMRE Chief Executive Officer, gave a card to Ms. Gebhard and the Board. He thanked the board for the time the NMRE leased space in the Plaza Drive building and gave a short update on the NMRE move to Gaylord.

## **CONSENT AGENDA**

Motion by Louis Scholl, second by Karla Sherman to accept the consent agenda **MOTION CARRIED.** as presented.

### **COMMITTEE RECOMMENDATIONS – BOARD ACTION**

The Finance Committee met today at 3:00 PM. Mr. Marcus gave the following report:

Statement of Cash on Deposit and Bills through Dec. 31, 2018

Balance on hand Nov. 30, 2018 \$3,706,780.59 Receipts through Nov. 30 \$6,876,332.65

Expenditures \$4,273,574.72 Ending Balance as of Dec. 31 \$6,309,538.52

Increase (decrease) of \$2,602,757.93 due to two months of capitation payments in Dec.

Motion by Patty Cox, second by Mike Newman to approve the Statement of Cash on Deposit and Bills through December 31, 2018. MOTION CARRIED.

Mr. Shearer reviewed the Interim Financial Statement's through November 31, 2018. Medicaid is under expended by \$102,633; HMP is under expended by \$266,263; and GF is over expended by \$136,699.

Motion by Paul Liss, second by Patty Cox to approve the November 30, 2018 Interim Financial Statements. MOTION CARRIED.

# **ACTION ITEM(S) WITHOUT COMMITTEE REVIEW:**

Ms. Gebhard presented the 2019 Strategic Plan which had been reviewed in draft at the November Board Retreat. She described the goals for each of the five strategic initiatives: Fully implement Lean Model for employee-driven process improvement; Enhance locally delivered, multi-disciplinary integrated care; Engage all levels of leadership to ensure financial sustainability; Become an 'employer of choice'; and Promote full utilization of Information Technology. The strategic plan was developed using the Hoshin Kanri process. It will be presented to staff on February 20 during a Skype Lunch n Learn.

Motion by Louis Scholl, support by Sr. Augusta Stratz to approve the 2019 Strategic Plan. MOTION CARRIED.

### **PRESENTATION**

Stacey Chipman, Chief Clinical Officer, introduced Center Supervisors Natalie Weber (Emmet), Nina Martinsen (Charlevoix), Lorie Minidis (Antrim, Kalkaska), and Jennifer Morse-Griffin (Cheboygan). Each staff presented on the early effects of restructuring clinical services into county-based multi-disciplinary teams for clients, staff, and community partnerships. Ms. Chipman reported out for Center Supervisor Jennifer Pewinski (Otsego).

Overall, the move toward county-based groups is going very well. Credit was given to the team for stepping up and making this happen smoothly. The staff are integrating and working well in the communities. Teams are stronger due to the integration of seasoned clinical staff from both MI and DD into Pods. The new teams have been working collaboratively and utilizing leaders within the team. The different perspectives have driven us to listen closely to each other and leads to insights we didn't have before. DD & MI Case managers continue learning from each other and now take on cases without the distinction of DD or MI. Supervisors are able to smooth out caseloads more easily which reduces stress and better serves our clients. Daily morning huddles, lasting 20 – 30 minutes, have become an important tool in keeping communication clear.

We continue to build strong community relationships with the intermediate school districts, doctors' offices, police and others. We participate in HSCB meetings and Trauma Informed Communities efforts. These collaborative partnerships in the community mean better service for our clients.

**THANK-YOU LETTERS** Mr. Ginop pointed out a thank you letter from Julie Moran and passed around a card from Cab Behan-Harvey, both thanking the Board for recognizing their tenure with the agency.

#### CHIEF EXECUTIVE OFFICER'S REPORT/COMMUNICATIONS

Ms. Gebhard referred to a few items from her written report:

- On Jan. 4 there was a retirement celebration for Joan Booth and Mary MacNaughton, both having spent over 24 years with the agency.
- On Jan 10 attended a meeting of the Certificate of Need for Inpatient Psychiatric Beds.
  Also referenced was an email from MDHHS on the status of recommendations from the Michigan Inpatient Psychiatric Admissions Discussion workgroup.

Mr. Marcus noted that Antrim/Kalkaska is looking at a new jail and wondered if the counties could partner with CMH's and solve some inpatient needs. Ms. Gebhard is willing to talk to any/all community partners about possible solutions to this unmet need.

# CORRESPONDENCE, ARTICLES, AND INFORMAITONAL ITEMS

Gov. Whitmer announced her appointment of Robert Gordon as Director of the Department of Health and Human Services.

The CMHAM Policy and Legislative meeting noted that over 400 bills passed in Lame Duck, with the Governor vetoing 45. Of interest to the CMH System: an additional \$.25 was added to direct care wages; a revision in Kevin's law expanded access to services without an increase in funding; there were no bills targeting Section 298 and the pilots with Medicaid Health Plans.

#### QUALITY IMPROVEMENT UPDATE

There was no Quality Improvement Update this month.

## **NORTHERN MICHIGAN REGIONAL ENTITY**

The minutes of the December 12<sup>th</sup> NMRE Board meeting were distributed at the December Board meeting. The NMRE will move on January 19.

#### **OLD BUSINESS**

There was no old business to come before the Board.

#### **NEW BUSINESS**

Ms. Gebhard distributed a copy of her PowerPoint on CMH Funding that was presented to staff on December 19 during a Skype Lunch n Learn, along with feedback from staff which was very positive. This was the first Skype webinar held to improve communication between the Executive Team and staff.

The session describes how CMHs are funded and how costs are allocated. The big takeaway is: we cannot afford to have people lose their Medicaid because, when it is lost or when spenddown isn't met, we must charge costs to general fund. This is why we are in the process of contracting with DHHS to bring a full time Payments Assistance

Worker on site to handle only NCCMH clients. We expect to have a contract at the beginning of February

Motion to adjourn at 5:25pm by Karla Sherman, second by Ron Iseler. MOTION CARRIED

Ed Ginop, Chair