

MINUTES OF THE BOARD
August 16, 2018
Commissioner's Room
Antrim County Building
205 E. Cayuga
Bellaire, Michigan

BOARD MEMBERS PRESENT: Patty Cox, Michael Newman, Louis Scholl,
Sr. Augusta Stratz, Dennis Priess, Caroline Loper,
Ron Iseler, Robert Boyd, Betsy White, Paul Liss,
Ed Ginop, Joel Evans

BOARD MEMBERS ABSENT: Christian Marcus, Karla Sherman

STAFF: Christine Gebhard, Amy Christie, Scott Shearer,
Joe Balberde, Brian Babbitt, Lynn Hershberger,
Stacy Chipman, Susan Clingan, Joan Booth

GUESTS: Alan Bolter, Associate Director, CMHA

Mr. Ginop called the meeting to order at 4:00 p.m.

ROLL CALL

Mr. Ginop welcomed the Board members and staff to the meeting.

PUBLIC COMMENT

There was no public comment.

CONSENT AGENDA

Financial Statement – Provider Operations - North Country CMH:

Balance on Hand, June 30, 2018	\$6,539,697.85
Receipts, Adjustments & Transfers, July	\$4,541,077.19
Total Disbursements & Adjustments, July	\$3,893,524.10
Increase in Cash Balance	\$ 647,553.09
Balance, July 31, 2018	\$7,187,250.94

**MOTION BY BOB BOYD, SECOND BY LOUIS SCHOLL, TO APPROVE THE
CONSENT AGENDA. MOTION CARRIED.**

Information (I) Items from Committee Reports

Information items were included in the committee minutes.

Privileging Recommendations

There were no privileging recommendations reviewed by the Board this month.

COMMITTEE RECOMMENDATIONS – BOARD ACTION

Finance Committee

Mr. Liss reviewed the Revenue and Expenditure Report and Bills through 7/31/18.

Mr. Liss reviewed the Interim Financial Statements as of 07/31/18.

Mr. Liss reviewed the proposal to upgrade the agency's phone system to a cloud-based system.

MOTION BY PAUL LISS, SECOND BY BOB BOYD, TO APPROVE THE PROPOSAL TO UPGRADE THE PHONE SYSTEM TO AVAYA GO IN THE AMOUNT OF \$33,989. MOTION CARRIED.

ACTION ITEMS – WITHOUT COMMITTEE REVIEW

There were no items to review today.

PRESENTATION

Ms. Gebhard introduced Alan Bolter, Associate Director of the Community Mental Health Association of Michigan. Mr. Bolter provided background on legislative candidates in the upcoming mid-term elections and on pending legislation that may be pushed during the lame duck session.

Mr. Bolter noted that this may be a good year for Democrats, since, historically, the President's party does not do well. Many officials are termed out: the Governor, Lieutenant Governor, Secretary of State, Attorney General, 28 of 38 Senate seats, and 44 House seats. U.S. Senator Debbie Stabenow, a longtime advocate for mental health, is also up for re-election. Following the November election, the Association will be sending out advocacy materials. Tom Renwick and Linda Zeller's departures could cause some issues. Mr. Evans related a problem with not having community psychiatric hospitals. Mr. Bolter indicated that the appropriation last year to rebuild Caro State Hospital could lead to a 50-bed unit being built in the tip of the mitt. Ms. Gebhard indicated that she would still like to host a candidate forum with the Board, possibly in October.

CHIEF EXECUTIVE OFFICER'S REPORT/COMMUNICATIONS

Ms. Gebhard reviewed her report on page 10. She referred to page 11 where Centra Wellness is transferring \$25,000 in general funds to North Country. An article on North Country outgrowing its space in Cheboygan was referenced.

QUALITY IMPROVEMENT UPDATE

Ms. Christie reviewed the results of the NMRE's Quarterly Claims Audit for the 1st quarter. Twenty records were audited, and the agency met 100% in the qualitative review. She also reviewed results of the Snapshot Consumer Satisfaction Survey. NCCMH had a return rate of 90.4%. The overall average survey score was 3.52 with 93% of consumers reporting satisfaction with the services they receive. There were many positive comments. The QI Council will look for trends that indicate a need for action.

NORTHERN MICHIGAN REGIONAL ENTITY

Ms. Gebhard reported that the minutes were included in the Board packet beginning on page 15. She referred to financial reports on pages 16-17.

OLD BUSINESS

Ms. Gebhard provided an update on the Kronos Payroll System, which the Board approved last month. It was decided to use Kronos for time/attendance only Payroll and human resources will be kept with Paycor.

Brian Babbitt provided an update on progress for the Cheboygan office. Mr. Babbitt has looked at two locations: the Plaza at McLaren (Lincoln Street Bridge Plaza) and the McLaren Medical Center. Straits Area Services also has a building, but it is older with no service integration and is in a residential area. The McLaren location appears to be the best fit for the agency given the other health services available on site. He hopes to have a proposal for the board next month.

NEW BUSINESS

Ms. Gebhard reviewed the results of the Employee Culture Survey on page 20. The survey was a project for a grad student at Grand Valley State with development oversight by our HR Director. Results were reviewed by the Executive Team and Clinical Leadership. Improving communication and supporting employees' mental health were two main themes identified in the report. An action plan is being developed. The survey results were also shared with staff. The survey will be offered again next year.

Ms. Gebhard reviewed the Stepping Up Initiative Resolution passed by Charlevoix County in 2015. Stepping Up is a model used throughout the country on how to divert people with mental illness out of the criminal justice system. MDHHS is funding Technical Assistance through the Center for Behavioral Health and Justice. An invitation for an informational meeting was sent to commissioners, sheriff, judges, law enforcement, jail administrator, and other stakeholders. The meeting is scheduled for October 1st in the Charlevoix County Building from 8:00-10:00 am.

MOTION BY CAROLINE LOPER, SECOND BY BETSY WHITE, TO ADJOURN THE MEETING AT 5:20 P.M. MOTION CARRIED.