

**MINUTES OF THE BOARD**  
**November 21, 2019**  
**North Country Community Mental Health**  
**1420 Plaza Drive, Petoskey MI 49770**

**BOARD MEMBERS PRESENT:** Ed Ginop, Sr. Augusta Stratz, Karla Sherman, Michael Newman, Ron Iseler, Christian Marcus, Robert Draves, Robert Boyd, Caroline Loper

**BOARD MEMBERS ABSENT:** Dennis Priess, Louis Scholl, Paul Liss, David White, Patty Cox

**STAFF:** Christine Gebhard, Kevin Hartley, Amy Christie, Joe Balberde, Brian Babbitt, Stacey Chipman, Lorraine Manary

**GUESTS:** None

Mr. Ginop called the meeting to order at 10:04 a.m.

**ROLL CALL**

Mr. Ginop welcomed Board members and staff to the meeting. It was noted that Mr. Priess, Mr. Liss, Mr. White, Ms. Cox and Mr. Scholl were unable to attend. There was a quorum present.

**PUBLIC COMMENT**

There was no public comment.

**CONSENT AGENDA**

The consent agenda includes the agenda overview, minutes of the previous meeting and contracts signed in the past month.

**Motion to accept the consent agenda as presented by Mr. Boyd, support by Sr. Stratz.**  
**MOTION CARRIED.**

**COMMITTEE RECOMMENDATIONS – BOARD ACTION\***

None

**ACTION ITEM(S) WITHOUT COMMITTEE REVIEW:**

**Financial Statement:** Mr. Hartley, CFO, reported details of the Revenue and Expenditure Report, and Bills through October 31, 2019. Balance on September 3, 2019 was \$3,030,724.80. Receipts through October were \$8,020,795.24; expenditures were \$4,779,566.40. Ending balance as of October 31 was \$6,271,953.64.

Mr. Hartley explained the Interim Financial Statements through September 30, 2019 including the Statement of Net Position; Revenue by Funding Source; Expenditures by Line Item; and Statement of Cash Flows.

Medicaid (including Autism): North Country capitation payments through the month of September were \$41,881,043; expenditures were \$43,798,538, resulting in an OVER expenditure of \$1,917,495.

Healthy Michigan Plan: North Country capitation payments received through September 30 were \$3,437,487. Expenditures were \$3,338,990 resulting in an UNDER expenditure of \$98,497.

State General Funds allotted to North Country for the period were \$1,982,282. General Funds expenditures were \$1,217,194, resulting in an UNDER expenditure of \$710,336. Of this, \$100,000 was transferred to NLCMH and CWN. Mr. Hartley also shared totals by line item and answered questions on our investments and indicated there were no large capital expenditures anticipated this fiscal year.

**Mr. Ginop asked members if there were any questions about the financial reports. Hearing none, Mr. Ginop directed the reports be placed on file for audit.**

**Policy Approval:** Services Suited to Condition. Ms. Gebhard reviewed changes which brings this policy up to Office of Recipient Rights standards.

**Motion to approve the updated policy “Services Suited to Condition” by Sr. Stratz, support by Mr. Boyd; MOTION CARRIED.**

#### **PRESENTATION:**

None due to retreat immediately following Board meeting.

#### **CHIEF EXECUTIVE OFFICER’S REPORT/COMMUNICATIONS**

Ms. Gebhard had the opportunity to provide testimony to the House Appropriation Subcommittee for Health and Human Services on Nov. 6 and provided a copy to the board. While in Lansing Ms. Gebhard also met with Majority Floor Leader Tristan Cole, Senator Wayne Schmidt, and Senator Curt VanderWall to give thanks for this year’s appropriation, and to ask for their support for federal legislation to reinstate Medicaid coverage 30 days prior to release from jail/prison.

Ms. Gebhard attended and participated in a meeting of the Northeast Michigan Community Corrections Advisory Board (NEMCCAB). The NEMCCAB service area includes Cheboygan and Otsego counties. She also attended a meeting with MDHHS leadership staff in Lansing to discuss the future direction of the public behavioral health system. Seventeen CMH CEOs were invited to participate and a preliminary report is expected mid-December.

On Nov. 7, NCCMH hosted a summit on the Stepping Up Initiative on jail diversion. It was presented by Wayne State University’s Center for Behavioral Health and Justice. Stakeholders from Cheboygan, Antrim, and Emmet were in attendance. Counties are considering passing a resolution to support this initiative.

The CARF Survey Report was reviewed briefly. The reviewers noted many areas of strength; there were several recommendations identified that require a quality improvement plan. CARF gave the agency a three-year accreditation, expiring on November 30, 2022.

## **CORRESPONDENCE, ARTICLES, AND INFORMATIONAL ITEMS**

Ms. Gebhard shared several items of correspondence, including:

**From the Community Mental Health Association of MI (CMHAM)**, Ms. Gebhard shared the Community Mental Health Association of MI's (CMHAM) Design Elements to a Sound Integrated Specialty Plan (ISP). If implemented, the ISP would be a contractual relationship between a public mental health system partner and a Health Plan Partner. While CMHAM is not endorsing this model, it provided several recommendations should the Department seriously consider this option.

## **QUALITY IMPROVEMENT UPDATE**

Ms. Christie reviewed the Customer Satisfaction Surveys noting that NCCMH's overall average survey score (on a 4-point Likert scale) was 3.30 as compared to the overall PIHP score of 3.32. Ms. Christie noted that the survey format and timeline changed this year. The survey was conducted via survey monkey rather than print. NCCMH printed the survey to facilitate client's ability to respond. 34.3% of all respondents were from NCCMH. More importantly, NCCMH clients reported they were satisfied or extremely satisfied with the services they received. The highest scoring question was "staff treat me with dignity and respect", consistently scored as strongly agreed. The QI work plan goal is 90% overall satisfaction and 3 of 6 programs exceeded the goal; the ACT team scored 95.5%. Ms. Christie also shared several client comments with the board.

## **NORTHERN MICHIGAN REGIONAL ENTITY**

The draft minutes of October 23, 2019 Northern Michigan Regional Entity board meeting were shared as well as the October 15<sup>th</sup> draft minutes of the Operations Committee. Ms. Gebhard also reviewed the NMRE Funding Source Report which shows North Country CMH in relation to other members of the PIHP.

## **OLD BUSINESS**

There was no old business brought before the board.

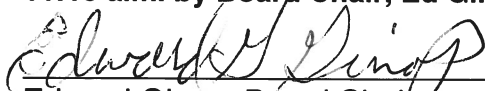
## **NEW BUSINESS**

**Union Negotiations** – Ms. Gebhard informed the board that she and Mr. Babbitt had an initial meeting with the union representative. Parties agreed to sign an MOU extending the current contract through February, while funding levels become clear and revisions to the Agreement are worked out.

## **BOARD & STAFF COMMENTS - None**

## **ADJOURNMENT**

**There being no further business to come before the board, the meeting was adjourned at 11:10 a.m. by Board Chair, Ed Ginop.**

  
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Edward Ginop, Board Chair

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